

## FANTÁSTICO SUR LODGES Rates

September 2011 – April 2012

PLACE AND SERVICES	RACK US \$
<b>CABINS LOS CUERNOS</b>	
Cabin (1 or 2 people)	134
Cabin + Full Board 1 person	180
Cabin + 2 Full Board 2 people	226
<ul style="list-style-type: none"> <li>• Cabins with Made Up Bed • Includes free access to Hot Tub</li> <li>• Indicate whether you want a double bed (matrimonial) or twin</li> </ul>	
<b>REFUGIO TORRE CENTRAL</b>	
(Restaurant and front desk are located in this Refugio)	
Bed (without bedclothes)	43
Bed + Full Board	89
Made Up Bed	56
Made Up bed + Full Board	102
<b>REFUGIO TORRE NORTE</b>	
(Meals provided at Refugio Torre Central)	
Bed (without bedclothes)	39
Bed + Full Board	85
Made Up Bed	48
Made Up Bed + Full Board	94
<b>REFUGIO EL CHILENO</b>	
Bed (without bedclothes)	39
Bed + Full Board	85
Bed + sleeping bag	48
Bed + sleeping bag + Full Board	94
<b>REFUGIO LOS CUERNOS</b>	
Bed (without bedclothes)	39
Bed + Full Board	85
Bed + sleeping bag	48
Bed + sleeping bag+ Full Board	94

Made Up Bed: sheets, cover bed, pillow

Bed: includes pillow, without bedclothes, to use your own sleeping bag.

Accommodation rates in dollars do not include taxes due to tax exemption franchise.

**REFUGIOS TORRE CENTRAL & NORTE:** Available: Bed (without bedclothes) or Made Up Bed.  
**REFUGIOS LOS CUERNOS & EL CHILENO:** Available: Bed (without bedclothes) or Bed + Sleeping Bag.

MEALS	\$ (Pesos) /	US \$ tax Included	Without tax *
Breakfast	6.000 /	13 US \$	11
Lunch – Menu / Lunch box (packed lunch)	8.000 /	18 US \$	15
Dinner - Menu	10.500 /	23 US \$	20
Full Board	24.500 /	54 US \$	46
Christmas and New Year's Dinner	21.000 /	47 US \$	39
Christmas and New Year's Full Board	35.000 /	78 US \$	65
OTHER SERVICES	Tax Included	Tax Included	
Camping Site Los Cuernos	6.000 p/p	13	p/p
Camping Site Torres / El Chileno	5.000 p/p	11	p/p
Camping Site Serón	4.000 p/p	9	p/p
Sleeping Bag	4.000	9	
Tent (max. 2 people), per night	6.500	14	
MAT (insulation)	1.500	3	
Camping Site for DINNING TENT (price per day)	25.000	56	
Load Horses (price per section)	42.000	93	

Full Board: Breakfast / Dinner / Lunch or packed lunch.

\* Camping Site use with meals inside the Refugio, do not consider tax exemption.

Camping Rates per person includes access to hot water showers and Camping Toilets.

\* **Menu does not include beverages.**

## BOOKINGS AND PAYMENTS

### Reservations

- To confirm your booking please send an e-mail to [ventas@fantasticosur.com](mailto:ventas@fantasticosur.com) indicating: Refugio-Camping, Name of guests, Services requested, Form of payment, Dates In/OUT, special diets, allergies, etc.
- The booking will be confirmed by email with a unique booking code that must be shown at the front desk at the check in.
- We do not confirm bookings by telephone.
- DO NOT FORGET TO BRING: PASSPORT, TOURIST CARD (given when you enter to Chile) and PAY IN FOREIGN CURRENCY TO APPLY FOR FOREIGN FRANCHISE.

### Payments and Cancellations

- Payment of the total amount of the reservation must be done 31 days before the date of check in, by sending an email with the payment document (SWIFT) to [ventas@fantasticosur.com](mailto:ventas@fantasticosur.com) and [cobranzas@fantasticosur.com](mailto:cobranzas@fantasticosur.com) indicating the reservation code assigned to the payment.
- In case of Bank Transfers the client will be responsible of ALL bank commissions.
- Cancellations or modifications without charge must be done 31 days before the date of check in by sending an email at which Fantástico Sur will send an email confirming the cancellation.
- If the Cancellation is made less than 31 days prior the arrival, it will have a penalty of the total amount of the reservation.
- In case of modifications in the dates of check in/out less than 31 days prior the arrivals date, there will be a penalty of \$ 10.000 (Chilean pesos), per person, per booking and per night.
- There won't be refunds for bookings where guests do not present on the date reserved. In case of No show Fantástico Sur will issue a Chilean pesos invoice.
- Our check in schedule is until 10.00 PM, in case of guests arriving later, please send us an email or call directly at the Refugio, otherwise Fantastico Sur is not responsible, and the booking should be considered as No Show.
- Invoices will be emitted after given the service.

### Foreign Franchise

- In Chile we have this Tax Exemption Foreign Franchise, which operates if showing your original passport, original tourist card given when arriving to Chile, staying at the Refugios and paying in foreign currency. So you will be exempted of paying taxes (IVA, 19%) in lodging. This franchise does not apply for guests staying at Camping Sites.

### Free Of Payment Policy

- Camping: For groups of more than 16 guests, 1 person will be free of payment, except meals.
- Refugios: For groups of more than 16 guests, 1 person will be free of payment, except meals.

### Children

- Camping: from up to 10 years children are free of payment, except meals.
- Refugios: From up to 5 years, children are free of payment, sharing bed with their parents, except meals.

### Load Horses

- Torres – Dickson section: Guests must pay double section.
- Maximum Load per horse: 60 kilos.



## Forms of Payment

- Major credit cards by sending the Card Number and Expiry Date.
- Deposit or Bank Transfer.

### **PESOS:**

Fantástico Sur Limitada  
Banco Santander – Santiago  
Rut: 78.809.700-k  
N° 31 – 80202 – 4

### **DOLLARS:**

Fantástico Sur Limitada  
Banco Santander – Santiago  
Rut: 78.809.700 – k  
N° 51 – 30002040  
SWIFT BSCHCLRM

## CONTACT

Bookings: [ventas@fantasticosur.com](mailto:ventas@fantasticosur.com)

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Esmeralda 661  
Puerto Natales  
PATAGONIA – CHILE

## Closing and Opening dates for Refugios and Campings 2011 – 2012

<b>Refugio Torre Central &amp; Camping Torres:</b>	22 September	/	30 April
<b>Refugio, Cabins and Camping Los Cuernos:</b>	22 September	/	30 April
<b>Refugio and Camping El Chileno:</b>	10 October	/	15 March
<b>Refugio Torre Norte:</b>	1st November	/	29 February
<b>Camping Serón:</b>	1st November	/	15 March

- The dates listed above are indicative and may be modified.